

Our Commitment to You:

The Massachusetts State Laboratory Institute's (**SLI**) *Manual of Laboratory Tests and Services (MLTS)* describes our services and how to use them.

SLI provides comprehensive public health laboratory services for disease identification, surveillance, investigation and prevention. These services address priorities of public health in Massachusetts and complement clinical laboratory services. These core functions are part of the public health infrastructure and provide direct benefits to the health of our citizens.

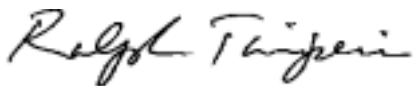
- Diagnostic testing
- Reference testing
- Laboratory-based surveillance
- Identification of the causes of outbreaks
- Health studies
- Training in laboratory methods
- Audiovisual training materials for laboratories
- Consultation of laboratory test interpretation and use
- Assurance of food safety
- Partner with the U.S. Centers for Disease Control and Prevention in the National Laboratory Response Network
- Regional early warning surveillance center for bioterrorism, food-borne outbreaks, antimicrobial resistance and emerging infectious diseases

SLI collaborates with local, state and federal agencies and the private sector to support disease prevention and treatment efforts across all areas of public health including family and child health, infectious and environmental disease prevention, quality assurance and control, substance abuse, food safety and occupational health.

Our number one job is to serve health and medical professionals by providing timely and accurate laboratory data, analysis and interpretation to support policy, planning and disease prevention and treatment actions that promote health and preserve wellness of our ultimate customers, the citizens of Massachusetts.

We challenge ourselves each day to improve, and to assure that the users of our services have the necessary laboratory support to solve routine as well as unusual health problems. We are committed to quality and encourage communication from you to inform us of how we are doing in meeting your needs. We want to continue to do those things that work well for you, and change those things that do not. The *MLTS* provides details of services and contact information to aid communication with our staff. We want to hear from you.

Very truly yours,



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